HYLIION QUALITY FOCUS

HYLIION's customers expect premium product with industry leading manufacturing quality and product reliability. This will be accomplished by:

- Identifying and then exceeding customer expectations with innovative products and services that contribute to the customer's success.
- Developing and maintaining a shared commitment by all employees to continuously improve performance and achieve defect-free processes, products, and services.
- · Developing highly skilled employees with industry-leading abilities.
- Building a strong supply chain with focus on high quality, reliable processes/products, and a commitment to continuously improve to aim for zero defects.

HYLIION'S COMMITMENT IS TO PREVENT RATHER THAN TO CORRECT

| Core strategic elements are: | |
|---|---|
| Defect Free Suppliers Select Monitor Develop | ISO 9001 certified suppliers striving towards IATF compliance Highly skilled quality personnel Responsiveness, technical error proofing Continuous Improvement, Supplier Development |
| Defect Free Launches Capable Design Capable Process | Cross-functional design reviews to ensure requirements are met Cooperate to match design and process capabilities Control processes to deliver quality products |
| Continuous Improvement | Ensure problem solving capability, communication |

SUPPLIERS ARE AN ESSENTIAL PART OF HYLIION'S SUCCESS

Hyliion relies heavily on suppliers for hundreds of parts that go into our systems. Therefore, to ensure quality, we adhere to automotive quality standards and aim for zero supplier defects.

Hyliion's quality goals can only be achieved if quality requirements are communicated to sub-tier suppliers throughout the supply chain. Hyliion strongly recommends each supplier to apply our Supplier Quality Requirements to their own suppliers and ensure adherence.

WHAT IS THE INTENT OF OUR REQUIREMENTS?

Our requirements are written for the use of quality professionals with an understanding of ISO, IATF, and AIAG processes, principles, and tools such as APQP and PPAP. This is to ensure all stakeholders are operating with known terms, definitions, quality expectations, and deliverables. We look forward to working with you to achieve excellence together.

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